



BALCO PROPERTIES

New Tenant Survey

DATE: August 10, 2011

COMPANY NAME & SUITE: Emerge California Business Phone: 510.986.0445

Property Manager:

ADDRESS: 1624 Franklin Street Oakland CA 94612

Emergency Contact Name: Kimberly Ellis Emergency Phone: 510.593.0731

Table with 5 columns: Very Satisfied, Satisfied, Average, Slightly Disappointed, Disappointed. Rows include leasing experience, tenant improvement, service quality, key delivery, and overall satisfaction.

Additional Comments:

From start to finish - with Alex Epstein as our guide - The entire process was hassle/stress free and an enjoyable one. We are thrilled to pieces to be in our new, beautiful home. Thank you for the professional customer service! Linda Cunningham is also a rock star and made me feel at home from our very first meeting. She has attentively addressed all of our needs. Thank you!

\*Please provide an email address for our records: Kimberly@emergeca.org